

Transforming Healthcare with Augnito's Voice AI Technology at Apollo Hospitals

“ At Apollo Hospitals, we consider it our responsibility to remain at the forefront of technological innovation in healthcare. Widespread EMR adoption is the cornerstone of creating a patient-centric technology backbone. It will enable a seamless exchange of data across multiple stakeholders. Voice based Artificial Intelligence (AI) can make this transition easy and efficient, while also offering productivity gains to our healthcare providers.



Dr. Thanga Prabhu
CMIO, Apollo Hospitals

About Apollo

Established in 1983, Apollo Hospitals is Asia's leading healthcare group and the world's second to achieve Stage 6 accreditations in three HIMSS digital maturity models. The Group operates over 70 private hospitals and 12,000 beds in the region. Their network also includes 4500 pharmacies, 120 primary care clinics, 700 diagnostic centers, 500 telemedicine centers, and 15 education & research foundations. By prioritizing the adoption of the latest technologies, Apollo ensures that they are at the forefront of clinical and operational excellence.

Industry : **Multispecialty Hospital**

Location : **India**

Website : www.apollohospitals.com

100%

Of doctors found Augnito Spectra made EMR usage easier.

44 Hours

Doctors saved on average per month on administrative tasks.

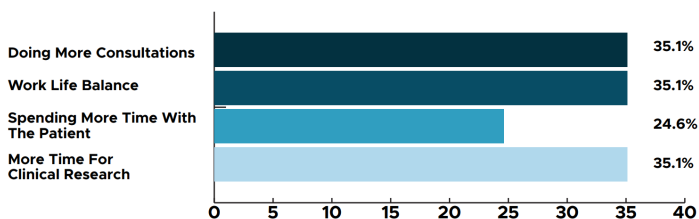
21 X ROI

Achieved by Apollo on their investment in Augnito.

Apollo's Vision

- Apollo Hospitals, renowned for its high EMR adoption rate, sought to enhance the user-friendliness of its EMR system.
- Apollo Hospitals, envisioned a seamless exchange of healthcare data with the help of voice-based AI, making clinical documentation more efficient for healthcare providers.

Saved Documentation Time



Why Augnito?

- Augnito offered a cloud-based, SaaS solution for rapid deployment without infrastructure investment.
- Superior user experience, high Automatic Speech Recognition (ASR) accuracy across all accents.
- Augnito's locally hosted, GDPR, HIPAA compliant, and ISO 27001 certified cloud server ensured data security.
- Dedicated Customer Success Managers and 24x7 Application Support teams facilitated onboarding and product adoption.

Business Impact & ROI

- 89.5% of doctors reported improved documentation quality.
- 96.5% of doctors created and sent reports faster, with 85.5% experiencing a 4-5 hour reduction in TAT.
- Augnito saved an average of 1.74 to 5.7 hours per doctor per week, enabling 23,800 additional patient consultations monthly.
- Improved data insights enhanced resource allocation and revenue generation.
- Transcribers transitioned to value-adding roles, optimizing human resources.
- Nearly ₹30 lakh saved on paper consumption.

Vision for the Future

Apollo has integrated Augnito Voice Services into their EMR for voice-enabled automation of complex clinical workflows. The group also aims to pilot Augnito's new generative AI-based Ambient technology, further enhancing healthcare services.

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Our doctors are saving 44 hours per month on average with Augnito. Our investment has yielded 21 times the return, which is quite substantial. As an AI tool for healthcare, it is the most comprehensive one out there. It drives efficiency, accuracy, and productivity. The fact that it is so easy to integrate and operate is the cherry on top.



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CIO, Apollo Hospitals

About Augnito

Augnito is a Voice AI product innovator, founded in 2020. The company has a strong global presence—with over 300 healthcare enterprises, across more than 20 countries. With Augnito, healthcare providers have been able to improve the usability of EMRs, reduce clinical documentation timelines, improve physician satisfaction, increase revenue, and improve overall patient outcomes. Website : www.augnito.ai